

Flowchart for Unmetered Connections

You do not have to use SHEPD/SEPD to carry out your unmetered connections. All unmetered tasks (new connections / transfers / disconnections) are Contestable Works and may be delivered by an Independent Connections Provider (ICP) known as an Alternative Provider.

Such providers are listed on Lloyd's Register at www.lr.org/en/utilities-building-assurance-schemes/uk-schemes/national-electricity-registration-scheme/ners-search.aspx, and may be able to deliver the entirety of the works.

In addition to the above, you can find a list of NERs Accredited providers in our area at www.ssen.co.uk/AlternativeProviderSearch/.

For further details on your connection choices please see our [You Have a Choice](#) information.

For competition in connections please see our [For ICPs and IDNOs](#) information.

To access our specifications, network information and GIS please see our secure [Online documentation](#), which requires an account login.

For further details on unmetered connections and asset inventory please see our [Unmetered connections](#) information.

Where an unmetered connection application is made by a larger Half Hourly Unmetered Supply customer (e.g. a Local Authority or other large national customer), an Unmetered Connection Agreement (UmCA) may not be required, provided the customer has an existing inventory declaration relating to the type of equipment being installed, and sufficient details and location of the street furniture to be connected are included in the initial unmetered connection application.

Although the connection application is for an Unmetered Supply, an MPAN is still required to identify the point of connection. Unmetered Supply MPAN(s) are issued based on the inventory declared and can relate to either single or multiple points of (street furniture) connection.

Any excavations required in the public highway require notice to be given to the Local Roads Authority and other utility companies.

If you accept our "All Works" quote we will notify the relevant parties. If you have appointed an ICP to carry out the Contestable Works they will notify the relevant parties.

The following periods of notice are required:

- **3 days** for minor works (works with a planned duration of three days or less.
- **10 days** for standard works (works with a planned duration of between four and ten days).
- **3 months** for major works (works requiring a temporary traffic order or with a planned duration of 11 days or more).

If the completed unmetered connection(s) is/are to be adopted by a Local Authority or other third party in the future we will provide the Asset Owner with an Adoption Notification Form which should be completed and returned to us.

